Welcome home,

Your move-in date

Your address
1200 Normandy Place

Philadelphia, PA 19112

Mailbox

Contact
267.807.3002
normandy@aveliving.com

Please refer to your Mereo Welcome Email for your Wi-Fi Credentials, Resident Portal, and instructions on how to connect your devices.

Thank you for choosing AVE Normandy as your new home!

Sincerely,
Your AVE Team

Community Guidelines

At AVE, we're on a mission to help you Live Better® We ask that you familiarize yourself with our community guidelines, and thank you for your cooperation in keeping our community safe and enjoyable for all residents.

Resident Support

- For your convenience, rent and utility payments can be submitted on our Resident Portal. Please visit the following link to get started: https://www.aveliving.com/resident-login.
- For after-hours maintenance support, please call 267.807.3002. Your call will be routed to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours.

Parking

- Parking: Parking is available to all residents for $300 per vehicle at 1201 Intrepid Avenue.
- Street Parking: Street parking is available on a first-come, first-served, basis, subject to posted limitations.
- EV charging: There are multiple ChargePoint EV Charging stations located throughout the Navy Yard.

Community Access

- You may access your community and individual residence through the Brivo Mobile App, Key Fob and/or pin.
- Key FOB: This key will provide you with access to the amenity spaces and your residence. Please contact your team should you need a replacement key. There is a $75 fee.
- MyDoorView: There is (1) MyDoorView callbox located near the main entrance. Download the mobile app and enroll to provide you and your guests entry.
- Lockouts: We kindly ask to always have your key fob with you. If you are locked out after-hours, please use the MyDoorView callbox for entry or call 267.807.3002 and it will route you to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours. There is a $75 fee.

Pets

- Pets must be leashed at all times when outside your personal residence and in the Navy Yard. This is a requirement for use of Navy Yard parks, as well as required by the City of Philadelphia, which requires that dogs be on a six-foot or shorter lease. We ask that you please pick up after your pet every time to keep our community looking at its best.

Trash

- There are (2) trash rooms located on each floor with trash and recycling chutes.
- Secure waste in a trash bag prior to disposing in the designated chutes.
- Place all trash bags in the chutes. Please do not leave on the floors of the trash rooms.
- Break down cardboard boxes and place them neatly in the corner of the trash room. Do not place them down the chutes.

Amenities

- Access on-demand remote workspace in our 24/7 Business Lounge, featuring 12 private work pods located on the first-floor business center.
- Achieve your health and wellness goals at our 24/7 fitness center with state-of-the-art strength and cardio facilities and 7 private fitness pods.
- Enjoy our complimentary hot beverage station offering coffee, tea, hot chocolate, and more, with comfortable lounge seating available on both the first and second floors.
- Seamlessly pick up your deliveries by signing up for complimentary package acceptance with mobile alerts. Our secure package closet, including cold storage, will be accessible 24/7 via key fob (coming soon). In the meantime, deliveries will be accepted by Resident Services.
- Treat your furry friends to our pet spa, open 24/7.
- Relax in our multiple Social Lounges with televisions, located on both the first and second floors and open 24/7.
- Enjoy friendly competition in our Gaming Lounge featuring a golf simulator, billiards, and shuffleboard. Located on the first floor and open 24/7.
- Unwind in the Zen Garden with firepit lounge, located on the first floor and open 27/7.
- Host events in our private party room with a kitchen, available for reservation.
- For fitness or fun, visit our Bike Lounge featuring secure storage and a repair station
- Residents also enjoy access to the Navy Yard's six parks, totaling 20 acres of green space, open daily from sunrise to sunset.
- Relax and unwind at our Pool Deck, offering a resort-inspired outdoor retreat for residents (coming soon).
- Our Podcast and Sound Studio will provide a dedicated soundproof space for residents to create, record, and produce audio content

Please contact your team by phone at 267.807.3002 or email normandy@aveliving.com should you have any questions.

Sincerely,
Your AVE Team